



PRODUCT BRIEF

Link-Assure™ Professional Services

Napatech offers various services to ensure that you get the most out of our Link™ SmartNIC and DPU hardware and software. From jointly assessing the potential benefits of using SmartNICs and DPUs to next-business day replacement of a SmartNIC or a DPU - no matter where in the World – we have you covered.



ASSESSMENT

We can help you assess your application by benchmarking it on a server and jointly evaluate the benefits of using a SmartNIC or DPU.



TECHNICAL SUPPORT

From initial evaluation and throughout the SmartNIC and DPU life cycle, our expert regional support teams are here to help.



CO-CREATION

Our experienced engineers are ready to assist you in developing and optimizing your application on our SmartNICs and DPUs.



INTEGRATION

We can help you build your entire solution, including server, OS, drivers, and, of course, a SmartNIC or DPU to accelerate your infrastructure.



INSTALLATION

If you need help installing or configuring a SmartNIC or DPU, our expert team of Field Engineers are ready to come on-site and help.



TRAINING

Who better than the #1 FPGA-based SmartNIC and DPU vendor in the world to train your team? Naturally, we offer both on-site and online training.



ADVANCED RMA

The Advanced RMA service replaces any SmartNIC or DPU by the next business day on-site – no matter where in the world.